

Telecoms Services from MCL Communications.

In common with our broadband policy we are only offering telecoms services to our Business Customers, enabling them to continue to receive the same high level of support that they are used to with all of our managed services.

There is no doubt that we can offer a telephone service that is more competitive than the larger (and also most smaller) telephone providers and in many instances this will save customers large amounts on their monthly bills. This is a one stop telecoms solution so you will be able to deal with all of your online and offline communications problems with an email, or on the phone at your preference.

We look at the overall services required and can then tailor our products to suit a particular business-so if you make lots of calls abroad we can work out the best solution for you, calls to specific mobile providers services etc. The cost of your telecom services can help also to reduce your Broadband bill and now we are also offering further reductions if you host your website and web services with us! So your broadband could cost you very little.

What are the main advantages of our service?

- We only have a monthly contract- you are not tied in for a year or more.
- Our charges are better than other companies and can be tailored –ask us for our call rates to anywhere to check them, or give us some sample call rates and we'll tell you what they will cost with us.
- We'll send you a basic monthly bill but you will also be able to go online and check out the details, the tariffs and a whole lot more.
- You can speak to real people straight away- our support is second to none.
- We use BT Openreach for maintenance, if we look after your lines, and there is a seamless swaphover of services. This is a 'like for like' swap - there is no disconnection or special dialling, you just carry on as before. Any subsequent dealings regarding the line infrastructure or with BT are handled entirely by us. No more waiting in a queue or going round in circles!
- We can manage your lines, or your calls only, or both.
- If you use other services there are obvious advantages to having it all under one roof as well as being considerably cheaper.

If you would like to transfer your landline calls and/or broadband to us then please email services@mclweb.co.uk or call us on 01255 670081 for more information.

Please also see our Telecom FAQ's that answer most of the sort of questions we get asked about this service.